



# PRO SUPPORT PLAN

## Flat-Rate Business IT Support



### Your own personal IT department

Proactive monitoring, maintenance, and security help prevent issues before they impact your business.

Unlimited remote and in-shop support included — all for one simple flat monthly rate.

### INCLUDED

1

#### THE AGENT

The installed agent provides scheduled weekly maintenance, reports any failing hardware, and allows us to perform fast and easy remote support when you need help.

2

#### ENHANCED SECURITY

We provide DNS-based web filtering, proven to be more effective than antivirus software alone. Designed to keep you safe in today's landscape.

3

#### UNLIMITED SUPPORT

Unlimited support with no additional labor charges for both remote and in-shop service.

### BENEFITS

- ✓ Your own IT department, ready whenever you need help.
- ✓ Scheduled maintenance designed to keep your system running optimally.
- ✓ Enhanced security with web-filtering to limit exposure to viruses and malware.
- ✓ Hardware monitoring that alerts our technicians when faults are discovered.
- ✓ And the best part... unlimited support! No labor charges for service performed remotely and in-shop.

Call today to learn more

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