



PRO SUPPORT PLAN (managed services)



Your own personal IT department

We take a proactive approach to IT by monitoring, maintaining, and securing your systems to prevent issues before they disrupt your business. When something does go wrong, support is already included— with no surprise labor charges for remote or in-shop service.

3 CORE PARTS

1

THE AGENT

The installed agent provides scheduled weekly maintenance, reports any failing hardware, and allows us to perform fast and easy remote support when you need help.

2

ENHANCED SECURITY

We provide DNS-based web filtering, proven to be more effective than antivirus software alone. Designed to keep you safe in today's landscape.

3

UNLIMITED SUPPORT

Unlimited support with no additional labor charges for both remote and in-shop service.

BENEFITS

- ✓ Your own IT department, ready whenever you need help.
- ✓ Scheduled maintenance designed to keep your system running optimally.
- ✓ Enhanced security with web-filtering to limit exposure to viruses and malware.
- ✓ Hardware monitoring that alerts our technicians when faults are discovered.
- ✓ And the best part... unlimited support! No labor charges for service performed remotely and in-shop.

Get in touch with us

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